

Creating Solutions, Fostering Innovation,
Delivering Results



Corporate Capabilities

www.swingtech.com



INTRODUCTION TO SWINGTECH

Founded in 2009 and headquartered in Greenbelt, Maryland, Swingtech provides Information Technology (IT) and Professional Support services to a diverse client base in the federal space including DoD, DOS, HHS, USDA, and US Courts. Swingtech's seasoned professionals apply proven best practices and lessons learned to enable all customers to receive the benefits of increased efficiency, compliance, and cost savings in their operations. As a trusted systems integrator with a 10-year heritage of support to the Federal Government, we are committed to fostering long-term relationships for mutual success.

- ✓ SBA 8(a) Certified, Women-Owned Small Disadvantaged Business (SDB)
- ✓ Defense Security Service (DSS) Top Secret Facility Clearance
- ✓ Capability Maturity Model Integration for Development (CMMI-DEV), Level 3 Appraised, February 2018
- ✓ ISO 9001:2015, ISO 14001:2015, 27001:2013 certified
- ✓ Certified Project Management and Cybersecurity Experts (PMP, ITIL, CISSP, GSLC, Security+)
- ✓ Amazon Web Services (AWS) Certified Partner
- ✓ ServiceNow Technology, Services and Public Sector Partner and Specialist Partner
- ✓ Microsoft Cloud Solution Providers (CSP), Microsoft Project User Group member, Microsoft Power Apps Partner

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Contract Vehicles

GSA Schedule 70 Prime Contractor, Contract # GS-35F-0149Y
GSA 8(a) STARS II GWAC Prime Contractor, Contract # GS00Q17GWD2396
GSA OASIS Small Business Pool 1, Contract # 47QRAD20D1135 and Pool 1 8(a) WOSB, Contract # 47QRAD20D8156
GSA OASIS Small Business Pool 2, Contract # 47QRAD20D8202
GSA OASIS Small Business Pool 3, Contract # 47QRAD20D3082 and Pool 3 8(a) WOSB, Contract # 47QRAD20D8325
HCaTS Pool 1 8(a), Contract # 47QREB21D0010 and Pool 2 8(a), Contract # 47QREB21D0033

NAICS Codes

541511 - Custom Computer Programming Services | **541512** - Computer Systems Design Services
541513 - Computer Facilities Management Services | **541519** - Other Computer Related Services
541611 - Administrative and General Management Consulting Services
541618 - Other Management Consulting Services | **541690** - Other Scientific and Technical Consulting Services
561320 - Temporary Help Services

THOSE WE SERVE

U.S. Department of Health and Human Services – Centers for Medicare & Medicaid Services | Department of Defense Education Activity | DASD, Military Community and Family Policy (MC&FP) | U.S. Army Reserve | U.S. Courts | U.S. Department of Agriculture | National Mediation Board | Department of Transportation | Department of State | Department of Homeland Security | Federal Permitting Improvement Steering Council | U.S. Coast Guard



OUR CORE COMPETENCIES AND DIFFERENTIATORS

<p>Application Architecture & Development</p> <ul style="list-style-type: none"> ➤ Data Migration, Business Analysis, Technical Writing, Quality Assurance & Testing Support ➤ Open-Source Software Architecture and Solutions ➤ Application Development in HTML, Java, jQuery, ColdFusion, Microsoft .NET, JavaScript, CSS, XML, AJAX, Dreamweaver, Oracle, MS SQL Server, React.JS, Node.JS, and for mobile platforms using Agile/SAFe methodologies ➤ Low Code/No Code Development Using ServiceNow ➤ Content Management System (CMS) Development, Integration, and Maintenance, Section 508 Compliance, and Remediation. 	<p>Cybersecurity</p> <ul style="list-style-type: none"> ➤ Security Assessment Services ➤ Strategic (CISO-level) Cybersecurity Assessments ➤ Rapid Risk Management Framework (RMF) Execution ➤ Cybersecurity Workforce Assessments and Training ➤ Risk Management Automation and Governance ➤ DoD Information Assurance and Accreditation Process (DIACAP) to RMF Transition ➤ Cybersecurity Technical Writing Support
<p>LMS, Training & Courseware Development</p> <ul style="list-style-type: none"> ➤ Learning Management System (LMS) Implementation, Customization, and Administration, Web Casting and Conferencing ➤ Courseware Development, Versioning, and Sharable Content Object Reference Model (SCORM) Courseware Development and Compliance ➤ Conduct LMS Process Definition, Configuration, and Data Migration and Integration Workshops and Training Coordinator and LMS Administrator Training 	<p>Cloud Services</p> <ul style="list-style-type: none"> ➤ DISA Cloud Connection Process Guide (CCPG) ➤ DISA Cloud Computing Security Requirements Guide (SRG) and DoD CIO Secure Cloud Computing Architecture Support ➤ Vendor Assessments and Coordination (FedRAMP JAB, Agency ATO, RMF Support) ➤ Cloud Architecture, Cloud Hosting ➤ Cloud Migration Assessments and DevOps
<p>Professional & Acquisition Administrative Services</p> <ul style="list-style-type: none"> ➤ Property Management ➤ Facilities Management ➤ Contract Administrative Support ➤ Security Services ➤ Administrative Assistance and ➤ Other Professional Services. 	<p>CIO Advisory and Enterprise Architecture Support</p> <ul style="list-style-type: none"> ➤ CIO IT Governance & Advisory Support ➤ DoD IT Business Case Analysis Support for the Office of the Secretary of Defense (OSD) and the Office of the Chief, Army Reserve (Fort Belvoir). ➤ CIO Technological Assessments and Roadmap Design, Application Modernization, Consolidation & Rationalization ➤ DoD Business Case Analysis (BCA), Cost Benefit Analysis (CBA)
<p>Human Centered Design</p> <ul style="list-style-type: none"> ➤ Provide Information Architecture ➤ Build Wireframes, Create Empathy Maps, Persona Development and Building Prototypes 	<p>Emerging Technologies</p> <ul style="list-style-type: none"> ➤ Robotic Process Automation (RPA) Implementation ➤ Artificial Intelligence/Machine Learning; Natural and Text Language Processing
<p>Data Analytics and Compliance Reporting</p> <ul style="list-style-type: none"> ➤ Data Analysis with Big Data Dashboard Development ➤ Data Aggregation; Data Review; Data Domain Analysis; Data Quality Check and Reporting ➤ Advanced Analytics and Business Intelligence Support ➤ Data Extract Transform Load (ETL) and Integration Support and Maintenance ➤ Business Process Modeling and Compliance Determinations for Quality Reporting Programs ➤ Quality Assurance for Data Reporting 	<p>IT Service Management</p> <ul style="list-style-type: none"> ➤ ITSM Implementation including Assessment, Design, Planning, Execution, and Support ➤ IT Service Delivery including Availability Management, Capacity Management, IT Service Continuity, Service Level Management, and Financial Management ➤ IT Service Support including Change Management, Configuration Management, Incident Management, Release Management, Problem Management, and Service Desk
<p>Program Management Office (PMO) Support</p> <ul style="list-style-type: none"> ➤ Program and Project Management ➤ Enterprise Risk Management ➤ Communications and Outreach ➤ Strategic Planning, Stakeholder Engagement, Policy Development ➤ Performance Management, and Executive Administration 	<p>Financial Consulting</p> <ul style="list-style-type: none"> ➤ Financial Systems Development Operation, and Maintenance ➤ Accounting ➤ Budget Development, Justification, and Execution ➤ Cost Management ➤ Financial Reporting and ➤ Audit & Compliance

PAST PERFORMANCE

Customer Name	Contract Title	Period of Performance
Department of Defense Education Activity (DoDEA)	Non-DoDDS School Program and IT Web Application Support	Oct 2019 through Sep 2023 (Base plus options)
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide support across the following areas: (1) Web/application development including ServiceNow for globally deployed, enterprise mission critical applications; (2) Software maintenance, modifications, and updates for learning, administration support, budgetary, and intranet applications; (3) Section 508 compliance and CAC-authenticated single-sign on requirements; (4) CIO Business Case Analyses; (5) and ITSM Implementation using ServiceNow.</p>		

Customer Name	Contract Title	Period of Performance
Centers for Medicare & Medicaid Services (CMS)	National Training Program Learning Management System	May 2013 through Aug 2023
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide support across the following areas: (1) Development and implementation of a complex, integrated system comprised of a LMS, CMS, virtual conference center web application, webinar platform, and self-paced training courses; (2) Provide application development consulting in using various web and database technologies MySQL, PHP, Drupal, Moodle, HTML and JavaScript along with other development tools; (3) All software applications meet the section 508 requirements. The team adheres to the CMMI Level 3 standards for software development lifecycle and appraised by external auditors; and (4) Leveraged AWS Cloud Infrastructure and CloudBees Jenkins; (5) Leveraged CMS's eXpedited Lifecycle (XLC) process.</p>		

Customer Name	Contract Title	Period of Performance
Centers for Medicare & Medicaid Services (CMS)	Post-Acute Care (PAC) Quality Reporting Program (QRP)	Sep 2019 through Sep 2023
Brief Description		
<p>As Prime (Ongoing) Swingtech supports the Measurement and Value Based Incentives Group (QMVIG)/Division of Chronic and Post-Acute Care (DCPAC). Swingtech's SMEs provide support across the following areas: (1) Data Analysis to support compliance determination for annual payment updates; (2) Monitoring and Evaluation Activities; (3) Public Reporting; (4) Outreach and Communications; and (5) Business Analysis and Requirements Management support.</p>		

Customer Name	Contract Title	Period of Performance
United States Sentencing Commission (USSC)	Guidelines Manual Mobile Application Development	Aug 2017 through Aug 2021 September 2021 through Aug 2023
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide support across the following areas: (1) Mobile application development using Progressive Web Application (PWA) technologies; (2) Provided mobile application development support using React Native, JQuery, JavaScript, GitHub, and AWS GovCloud for Cloud Infrastructure to provide quick-search by guideline or keyword, swipe-gesture browsing, bookmarking, text highlighting, and personal note-taking; and easy sharing of any part of the Guidelines Manual via email, text, or social media.</p>		

Customer Name	Contract Title	Period of Performance
Office of the Chief United States Army Reserve	Army Reserve Advanced Analytics Platform Support Services	Sept. 2016 through Sept. 2019 (Base plus two options)
Brief Description		
<p>As Prime Swingtech's SMEs provide support across the following areas: (1) IBM Cognos Advanced Analytics and Business Intelligence Support (2) Big Data Dashboard Development and Maintenance; (3) IT Architecture Support; (4) RMF Assessment and Authorization (A&A) Support; (5) Cloud Migration Support; (6) Configuration Management (CM) Support; and (7) DoD CIO Compliant IT Business Case Analyses.</p>		

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Customer Name	Contract Title	Period of Performance
Military Community & Family Policy	Information Assurance (IA) and Business System Support Services	Apr 2016 through Jan 2020
Brief Description		
<p>As Prime Swingtech's SMEs provide support across the following areas: (1) DoD Deputy Chief Management Officer, Defense Business System Support; (2) Full-scope Cybersecurity Support; (3) Continuity of Operations (COOP) Support; (4) DoD CIO Cloud Working Group Support; (5) RMF Assessment and Authorization (A&A) Support; (6) CIO Advisory and IT Governance Support; (7) Cloud Migration Support; (8) Configuration Management (CM) and Change Control Board (CCB) Support; (9) Business Process Assessments / DoD CIO Compliant IT Business Case Analyses; and (10) Acquisition Management Support.</p>		

Customer Name	Contract Title	Period of Performance
USDA OFFICE OF COMMUNICATIONS / Communications Media Broadcast Center (CMBC)	SB/SE Communications Webinars and Web Conferencing	Sep. 2017 through Sep. 2022
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide support across the following areas: (1) Provide customer support to include developing requirements, build acquisition strategy with the appropriate technological solutions to meet their mission needs; (2) Perform assessment of alternatives for Media & Communication solutions working with vendors and conducting capability demonstrations; (3) Perform Business Case Analysis and recommend solutions (4) Negotiate best value pricing through various acquisition process; (5) Procure the required services using the funds assigned to the BPA via Task Orders; (6) Collaborate with the COR and Program office for purchase order approvals and funding; (7) Provide solution overview presentation(s) to USDA stakeholders; (8) Provide Customer Support (Tier 1) for (internally) USDA managed Adobe Connect online meeting experiences (collaboration, virtual classrooms and large-scale webinars); (9) Produce and deliver On-Demand Webinars and Web Conferences via Cloud-Based Software(s); (10) Provide Monthly Budget Reports on software usage; and (11) Reconcile payments and purchase orders that were paid via IPP system.</p>		

Customer Name	Contract Title	Period of Performance
Department of Transportation Pipeline and Hazardous Materials Safety Administration (PHMSA)	PHP Data Analysis and Data Collection Support Services	Sep. 2019 through Sep. 2022
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide on-site analytical and data collection support which involves analysis, collection, and population of pipeline data. Analytical and data collection support for PHMSA PHP will involve two functional areas – Functional Area 1: Data Analysis and Reporting; and Functional Area 2: Data Collection and Operator Support. These functional areas are utilized by PHMSA to capture and report on data supplied by pipeline operators and internal PHMSA PHP data related to its inspection and enforcement roles.</p>		

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Customer Name	Contract Title	Period of Performance
National Mediation Board	Security Assessment Services	Sep. 2019 through Sep. 2024
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide security assessment to maintain a high security posture to preclude unauthorized access and malicious activity to NMB systems, data, and records. The objective of our performance is to extend enhanced security support services to NMB's systems. Our Security Assessors support across the following areas: (1) Development and review of architectural specifications and documents for IT security; (2) Review of IT security program plans, NMB IT security directives, policies and procedures, and NMB IT security templates including NMB Information Technology Policy; (3) Evaluate IT Security Program Evaluation Reports; (4) Assist in security assessment activities at all phases of the SDLC. This includes conducting market research that supports NMB's technical evaluation of software, hardware devices, applications or services; (5) Provide independent security assessment as defined in NIST and OMB guidance; (6) Plan and conduct a security assessment in compliance with NIST; (7) Ongoing security control assessment; ongoing security control assessments; monitoring and evaluation of configuration settings; status reporting on the implementation of remediation plans in the system POA&Ms; and an annual assessment of security controls selected on the basis of a risk analysis of the operating environment and the current threat(s); (8) Review NMB's record management practices; (9) Provide real-time assessments and analysis of detected security events using automated security tools; and (10) Develop templates.</p>		

Customer Name	Contract Title	Period of Performance
National Mediation Board	Technical Writing Support Services	Jul 2020 through Jul 2023
Brief Description		
<p>As Prime (Ongoing) Swingtech's SMEs provide security assessment to maintain a high security posture to preclude unauthorized access and malicious activity to NMB systems, data, and records. The objective of our performance is to provide technical writing support services to NMB's systems. Our technical writers support across the following areas: (1) Develop and maintain the Agency's comprehensive Information Technology and Cybersecurity policies, procedures, strategies, system documentation, and templates in accordance with and to satisfy agency requirements, Information Technology Infrastructure Library best practices, Federal Information Security Modernization Act (FISMA) requirements, National Institute of Science and Technology (NIST) guidance, Federal Information Processing Standards (FIPS), Office of Management and Budget (OMB) mandates, Department of Homeland Security (DHS) directives, Cybersecurity Framework, OMB/DHS CIO Metrics and Office of Inspector General (OIG) FISMA Reporting Metrics objectives; (2) Develop memorandums, reports, project plans, performance work statements and briefings as directed; and (3) Provide grammatical and editorial reviews of documents to Office of Chief Information Officer (OCIO) at NMB.</p>		

PAST PERFORMANCE

Customer Name	Contract Title	Period of Performance
Department of State	Management Analyst IV, Management Analyst VI Forensic Auditors	Apr 2020 through Apr 2023
Brief Description		
As Prime (Ongoing) Swingtech's SMEs provide forensic auditing support services to the Office of Inspector General, Office of Investigations. The objective of our performance is to provide (1) forensic audit analysis and advisory work to the OIG/INV Strategic and Research Division; and (2) Provide personnel with expertise in Forensic Data Analysis tools such as ACL Analytics Exchange (AX), Power BI, Scanwriter, Bank Scan, Tableau, and Active Data.		

Customer Name	Contract Title	Period of Performance
Department of State	Statistician	Sep 2020 through Sep 2025
Brief Description		
As Prime (Ongoing) Swingtech's SMEs provide support services for (1) Statistician/Methodologist to provide technical advice to the audit managers and their staffs on the development and application of statistical theories, techniques, and methods to gather, analyze, interpret, and/or report quantified information.		