



Partnering with Government and Industry to achieve efficiency and effectiveness through business processes and technology.

## Capability Statement



“Change is the law of life. And those who look only to the past or present are certain to miss the future.”

- John F. Kennedy

### COMPANY OVERVIEW

CASE Management Consulting is an 8(a) Certified, Minority Woman-owned Small Business founded in 2015. We deliver secure, high-quality web-based process automation tools and knowledge management solutions.

CASE guides an organization through change, focusing on business process and technology. We focus on helping our clients through all stages of the change process, from conception through full adoption.

CASE has over 15 years of experience building and implementing business process automation tools for DoD and Intelligence Community (IC) clients. CASE's proven methodology has successfully implemented custom solutions that have been operational for over 10 years.

### WHY CASE?

- We lead with process and leverage technology to support the process change.
- We focus on building solutions that are intuitive and beneficial to all levels of an organization.
- We leverage industry best practices, client lessons learned, and code reuse to bring value to an organization early in the process of implementation.
- We deliver quantitative impact quickly to organizations through efficiency.

### OUR SERVICES INCLUDE:

- Agile Program Management
- Agile Software Development
- Business Process Automation & Reengineering
- Change Management
- Records Management
- Data Analytics & Data Visualization
- Financial Management
- Knowledge Management
- Performance Management
- ServiceNow Development
- Strategic Communications
- Workflow Tool Development

CASE is an 8(a) Certified Minority Woman-Owned Small Business (WOSB) that can offer rapid sole source procurements for business process automation tools and knowledge management solutions.

Visit the CASE website or schedule a consultation with us to learn more about how we can work together.

[Learn more at www.CASEMC.com](http://www.CASEMC.com)



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## PAST PERFORMANCE

### CLIENTS:

Our clients include the Department of Defense (DoD) and Intelligence Community (IC), with strong emphasis on the National Geospatial-Intelligence Agency (NGA). We currently provide our services within Research, International Affairs (IA), Source, the NGA Director’s Business Operations Division (DXCR), and the Security and Installations Directorate (SI).

### PROJECT SAMPLING:

#### **NGA, Research Directorate (R)**

##### ***Research Acquisition Suite (RAS) Tool, Prime Sole Source.***

Initiative to overhaul Research's manual Planning, Programming, Budget, and Execution (PPBE) acquisition processes, while being responsive to NGA Acquisition Strategic objectives. Utilizing the agile development methodology, CASE developed the RAS tool to capture, coordinate, and track Research's spend plans and and execution budget. In addition to developing the RAS tool, CASE supported the development of approval workflows, business processes, concept of operations, acquisition framework, and management reports.

#### **NGA, Office of International Affairs (IA)**

##### ***MOJAVE, Subcontractor to OGSystems/Parsons***

Developed a SharePoint based country dashboard that provided the DoD and Intelligence community with a quick snapshot of NGA's foreign partnerships and benefit to the United States (US). It is used as a mechanism to identify opportunities for agency collaboration on mutually beneficial US strategic goals.

The Country Dashboard design and architecture was called out as a best practice by the Director of NGA for information sharing and collaboration of foreign engagement efforts.

#### **NRO, Chief Security Office (CSO) Cryptographic Solutions & Management (CSM) Group**

##### ***NEWTON, Subcontractor to Parsons***

Knowledge Management (KM) is critical an organizations ability to capture, store, distribute and use data to make resource, budget, and process decisions. CASE conducted an analysis of CSM's critical information to develop a KM strategy. CASE's strategy included an overhaul of the SharePoint web presence, development of a ServiceNow internal business process tool, and implementation of a Tableau Management dashboard. The ServiceNow application tracks multiple CSM processes, to include Broad Area Announcement (BAA) proposal evaluations, crypto requirements, engineering support, incident tracking, training coordination, and travel budget approvals.

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