



ACC3

INTERNATIONAL

Capability Statement

Company Overview

ACC3 International (ACC3) is an 8(a) certified, Service Disabled Veteran Owned (“SVDO”), minority-owned (MBE) small business with offices in Falls Church, VA, San Diego, CA and Atlanta, GA. Since inception over twenty-years ago, ACC3 has been assessing and delivering solutions while exceeding client and partner expectations.

Our Management team is owned and run by technologists that have delivered large, award-winning projects in the Fortune 100 and Public Sector. With 20+ years of experience from the owner-operator team, our goal is to take existing, archaic or ineffective processes, re-engineer to create a streamlined automated solution. This mission has been proven dozens of times over with our clients and partners. We maintain the highest professional and technological ethics while delivering innovative solutions to our Partners and Clients.



Core Competencies

- **Robotics, Automation Process Management, Data Analytics – desktop software and mobile apps, lessening human steps in daily tasks. These apps decrease costs and human error while increasing efficiency, accuracy and speed.**
- **Program and Project Management – Certified Lean Six Sigma, SCRUM, RUP Project and Program Managers with Fortune 100 experience in large implementations**
- **Case Management – mobile application & desktop software design and development to create, manage, resolve, store, and reporting of cases.**
- **Help Desk Support – Product, technical and instructional support. We have a US-based Testing and Help Desk Support Center.**
- **Client Training, Enablement and eLearning (Distance, remote and Tele-Learning)**
- **Testing – unit, product, coding and production testing. We have a US-based Testing and Help Desk Support Center.**

Differentiators

“ACC3 understands that you are looking for reliability, dependability and on-time delivery from your partners”

- **Proven Track Record and past performance within the Fortune 500 and Public Sector**
- **Partnerships with large System Integrators (SIs), Software Product Companies, and Management Consulting Firms.**
- **Strong requirement engine deploying the strongest, up to date resources**
- **Superior Training and Enablement Capabilities**

Company Data

NAICS

- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541611 - Administrative Management and General Management Consulting Services
- 541519 - Other Computer Related Services
- 541690 - Other Scientific and Technical Consulting Services

DUNS – 079443556

CAGE Code – 77NA5

Past Performance Selection

New Jersey Courts: , as a Subcontractor to the Agora Group, ACC3 supported the New Jersey AOCITO with several software engineering development projects to reengineer its legacy stove-piped case management software systems into a single integrated case management system. With leveraging the power of the leading BPM technology, Pega, while at the same time helping the client build new systems with state mandated deadlines. The client increased its revenue by 40%, and lessened court awaiting times by over 60-days. ACC3 continues to support New Jersey AOCITO with its phased development of projects to support system integration.

Madigan Army Medical Center: ACC3 lead and implemented the Care/Case Management Pilot Project for the U.S. Army, at the Madigan Army Medical Center, located on Joint Base Lewis-McCord. The project goal was to replace the current paper based manual system, enhancing patient outcomes by providing a vehicle to manage and track a robust case load. Since requirements had not been captured, ACC3’s team led sessions to capture and elaborate requirements, gather and organize artifacts. Our teams held regular governance meetings and playback sessions with stakeholders to demonstrate the look and feel of the application to meet their needs and to maintain transparency. The ACC3 team was able to identify and implement key technical enhancements that will result in an improved business process and customer satisfaction. In addition, ACC3 designed the Madigan Case Management application to enable the capture, analysis and reporting of key metrics that translate into increased quality of life for patients in case management.

United States Patent & Trade Office (USPTO)As a subcontractor to the Agora group and Pegasystems. The PTAB Pegasystem project developed a new Case Management System to support the USPTO PTAB in its role as an alternative forum to U.S. district courts for vetting the validity of issued U.S. patents and specifically handling two new types of USPTO patentability litigations. From the start, ACC3 was an integral member of the Pega engagement team that developed the Patent Review Process System (PRPS). During development, ACC3 members comprised the majority of consultants developing the PRPS and ACC3 members held the roles of Certified Lead Business Architect and three Certified Senior System Architects. Following PRPS development, ACC3 assumed additional task orders for PRPS operations and maintenance.

Secret Level Facilities Clearance