

iTech AG is an 8(a) consulting firm that offers technology solutions that unlock your organization's potential.

We optimize federal programs to deliver better, faster, and more predictable results. Our team streamlines your operations by transitioning legacy systems, processes, and workflows into modern platforms through innovative technology solutions.



What We Do

iTech AG Solutions	Solution Elements
Integrated IT Operations	ITOM, Infrastructure and Network Management & Monitoring, Capacity & Availability Management, Optimization, CMDB ITSM, Service Catalog, Incident, Problem & Change, Release Management, Knowledge Management and Self-Service SecOps, Threat Intelligence & Detection, Security Incident Response, Vulnerability Management & Remediation, Auditing & Compliance, and SOC Automation & Orchestration
Enterprise Portfolio Management	Portfolio, Program, & Project Management, Financial Management, Risk Management Budget, Demand Management, CPIC, Strategic Roadmaps, Resource Management, and PMO execution
Facilities, Asset & HR Management	Facilities Maintenance, Space & Move, Real Estate, Capital Projects & Planning, Sustainability, and Reservations Asset Management, Clinical Assets, IT Assets (hardware and software), and Fleet Management Human Resources, Process Automation, Recruitment & Hiring, Onboarding & Offboarding, Talent Management & Development, Compensation & Benefits Management, and Employee Relations & Rewards
Grants & Case Management	Pre-Award Planning, Eligibility Checklists, Grant Application, Submission Tracking, Review & Evaluation, Award & Activation, Post-Award Management, Case Initiation, Case Assignment & Intake, Case Assessment, Task Management, Scheduling & Progress Tracking, Time Tracking, Feedback & Surveys, and Case Closure & After-Care
Data Integration & Analytics	API & Microservices Architecture, SLA Management (real-time dashboards), Predictive Analytics (machine learning), Unified Dashboards & Reporting, Enhanced Data & Document Management, and Intelligent Document Processing
Customer Engagement & Experience	UI/UX, Human Centered Design, Multichannel Communications & Personalization, and Interactive Training Strategy Optimization & Planning.



What We've Helped Achieve

iTech AG		Sectors													
		Information & Public Administration		Science & Energy			Defense & National Security			Healthcare			Financial Services		
		Agencies													
iTech AG Solutions	ServiceNow Modules Deployed	SBA	DOL	EPA	NIST	NFS	DOD	DHS	DOJ	NIH	HHS	CMS	OCC	IRS	FEC
Integrated IT Operations	ITSM	✓	✓	✓	✓		✓	✓	✓			✓		✓	✓
	ITOM		✓									✓			✓
	SecOps			✓											
Enterprise Portfolio Management	IRM (HRC)							✓	✓				✓		
	SPM (ITBM)	✓	✓	✓				✓				✓			
	APM											✓			
	Finance & Budget - Proven Optics	✓													
Grants & Case Management	CSM		✓	✓			✓					✓			
	PSDS														
	App Engine			✓			✓				✓			✓	
Facilities, Asset & HR Management	ITAM (HAM & SAM)	✓	✓												
	HRSD					✓									✓
	Health & Safety	✓		✓											
	WSD & EAM														
	Nuvolo IWMS			✓	✓		✓		✓	✓			✓		
Data Integration & Analytics	Automation Engine (Integration Hub)			✓	✓			✓	✓						
	Platform Analytics Reporting & Dashboards			✓	✓				✓						
	Data & Document Management				✓				✓						
Customer Engagement & Experience	Platform Customization - UI/UX & HCD	✓			✓		✓		✓						
	Strategic Planning, Governance & Adoption	✓		✓				✓	✓						

Where We Do IT



Why We're the Best

servicenow.

260+ ServiceNow certifications & accreditations

Perfect 5/5 CSAT Score

nvic TECH100

WASHINGTON TECHNOLOGY **FAST 50** 2023

Inc. 500

USA TODAY **TOP WORK PLACES 2024**

Great Place To Work. Certified

TOP WORK PLACES 2024