



BDA Global

Business Process Improvement Capability Statement

INTRODUCTION

Business Development Associates LLC (BDA Global) is a management consulting firm that specializes in the provision of business resilience and operational improvement services. We have been in business since 2002, with over 150 clients served, the vast majority as the prime contractor. Our clients include a broad range of governmental, private sector, and non-profit organizations.

BDA Global's operational resilience services are targeted to aiding government agencies efforts to business operations and we provide process mapping, review, and reengineering services. This includes Lean Six Sigma studies, as-is process mapping, benchmarking and process improvement studies, business process redesign, customer service improvement, and the development of standard operating procedures.

BDA Global's Leadership Team includes highly experienced executives and managers with significant public service and public sector consulting experience.

BDA Global is headquartered in Washington DC and provides services nationwide and abroad.

PROCESS IMPROVEMENT

CAPABILITIES & EXPERTISE

BDA Global has capabilities and expertise in areas including, but not limited to:

- Business Process Mapping
- Organizational Audits & Assessments
- Benchmarking Studies
- Business Case Analysis
- Process Improvement
- Performance Measurement
- Design of Key Performance Indicators
- Development of SOPs

CONTRACTING VEHICLES

BDA Global's government clients can use the GSA schedule to effectively and efficiently procure a variety of services.



BDA Global has the GSA Federal Supply Schedule (FSS) / Multiple Award Schedule (MAS): PSS Schedule # GS 10F 0122U.

BDA Global is an SBA 8(A) certified business and qualified to receive direct and competitive awards through the 8(A) business development program.



NAICS CODES SUPPORTED

BDA Global supports a number of NAICS codes, including, but not limited to:

541611, 541612, 541613, 541614, 541618, 541620, 541690, 922190

RECENT PROCESS IMPROVEMENT CUSTOMERS

- DC Department of Insurance Securities & Banking
- DC Department of Energy & Environment
- Pension Benefit Guaranty Corporation
- Metropolitan Police Department
- National Archives
- National Park Service
- NIH National Institute of Allergies & Infectious Diseases
- U.S. Department of Commerce
- U.S. HUD Asset Sales Office

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DUNS | 147856269

CAGE | 3XYR3

FOUNDED | 2002

TYPE | Limited Liability Corporation