



CAPITOL BRIDGE provides federal, state, and local governments with rapid response implementations of call center operations, program management, quality assurance, acquisition support, claims processing services to solve some of the world's most vexing challenges.

Certifications

SBA Certified 8(a) Small Business
Certified DBE in MD, PA, VA
Government Approved Accounting System

DUNS: 078508613

CAGE: 6W2K5

Core Offerings

Call Center Operations
Acquisition / Grants Support
Surge Staffing
Cloud Infrastructure and Software
Program Management Support

NAICS Codes

Primary: 541611, 561422, 524298
Additional: 541511, 541990, 641618, 641690,
519190

We Support

Centers for Medicare and Medicaid Services
Department of the Army
Department of Veterans Affairs
Federal Aviation Administration
General Services Administration
Air National Guard
Department of Homeland Security

CAPITOL BRIDGE

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Core Capabilities

Contact Center Operations

Capitol Bridge manages contact center implementation, operations, data management, application support, and has capabilities to support rapid implementation surge support.

Our Contact Center past performance includes multiple HHS / CMS and VA contracts

Program Management Support

Capitol Bridge approaches program management with a standards-based program management methodology that produces repeatable, reliable, and predictable results. Our program management staff are PMP certified and have decades of collective experience in managing a diverse collection of programs and projects of considerable size, scope, and complexity

Capitol Bridge Program Management past performance includes several HHS / CMS and DoD contracts

Cloud - IaaS, PaaS, SaaS

Capitol Bridge has successful past performance providing infrastructure, platform, and software as a service solutions to support a wide range of federal customer requirements. We can provide infrastructure, development, program management to rapidly implement requirements that meet federal government operational and security requirements.

Additional Capabilities

- Surge Staffing
- Case / Claims Processing
- Independent Claims / Case Review
- Process Design and Engineering

Program Evaluation / Quality Assurance

Capitol Bridge has the capability, tools, and subject matter expertise required to rapidly implement program evaluation / quality assurance processes aligned with the needs of our federal customers. We deliver standardized, repeatable results based on program requirements and are able provide guidance and support to integrate quality feedback into existing processes.

Our Quality Assurance past performance includes multiple HHS / CMS and DoD contracts

Acquisition and Grants Support

Capitol Bridge brings full lifecycle acquisition and grants support from pre-award activities and requirements documentation to follow-on actions related to resulting awards. This includes business operational support, contract regulatory support, process engineering, and other subject matter expertise required to ensure compliant, predictable results from acquisition efforts.

Capitol Bridge Acquisition and Grants support includes successfully completed prime contracts at Walter Reed Army Institute of Research

Advisory and Assistance Services

Capitol Bridge provides a host of management consulting services to our customers, including process engineering, procurement support, change management, operational guidance, surge support, rapid response consulting, and more

- Electronic Document / Records Management Support
- Application Development Support
- Data Management / Database Administration

